

Seminar Terms and Conditions

1. Scope

The business relationship between DICKOW Pumpen GmbH & Co. KG and the Customer shall be subject solely to the following Seminar Terms and Conditions of DICKOW Pumpen GmbH & Co. KG in the version valid at the time of ordering/registration. Different, conflicting or supplementary terms and conditions of the Customer shall not be valid unless DICKOW Pumpen GmbH & Co. KG grants express agreement in writing.

The Seminar Terms and Conditions apply to all the seminars of DICKOW Pumpen & Co. KG.

2. Object of the contract

The object of the contract is the participation in seminars and teaching courses of DICKOW Pumpen GmbH & Co. KG.

3. Conclusion of contract

Orders/registrations can be submitted by telephone, in writing, via e-mail or by fax. DICKOW Pumpen GmbH & Co. KG is not liable for errors in transmission.

Access to the event ordered/registered for will be granted to the Customer immediately by DICKOW Pumpen GmbH & Co. KG by e-mail.

4. Payment of seminar fees

The seminar fees are payable in Euros.

The amount of the seminar fees can be found in the details of the relevant seminar.

Participants will be sent confirmation of registration and an invoice no later than 30 days before the start of the seminar by DICKOW Pumpen GmbH & Co. KG.

The invoice amount is payable within 10 days of receipt of the invoice without discount.

Participation in the seminar is only permitted if the seminar fees have been transferred in full to an account of DICKOW Pumpen GmbH & Co. KG.

5. Withdrawal from the event

No-charge withdrawal from the event is possible up to 30 days before the start of the seminar. In cases of withdrawal between 29 and 15 days before the start of the seminar, a cancellation fee of **€ 100.00** will be payable. In cases of withdrawal between 14 days and 1 day before the start of the seminar, or in the event of non-attendance at the seminar, the seminar fees will be payable in full. The date of withdrawal is the date of receipt of the withdrawal notice at DICKOW Pumpen GmbH & Co. KG.

It is possible to change bookings for an alternative date without charge.

The participant can be changed without charge.

6. Cancellation of events

DICKOW Pumpen GmbH & Co. KG has the right to cancel events if not enough people have registered to attend. This is possible up to 7 days before the start of the seminar at the latest. Any seminar fees that have already been paid will then be refunded in full. No additional claims for damages on the part of the registering company or by the attending persons themselves will be accepted in this case.

If your preferred date is unavailable because the event is already fully booked when you register, we will try to offer you an alternative date.

DICKOW Pumpen GmbH & Co. KG has the right to cancel an event for other important reasons, for example if the instructor becomes ill at short notice or has an accident, or if there is an imminent danger for the health and safety of the participants or instructor or to avert dangers due to force majeure. In these cases, any seminar fees already paid will be refunded in full. No additional claims for damages on the part of the registering company or by the attending persons themselves will be accepted in these cases.

7. Liability

DICKOW Pumpen GmbH & Co. KG is not liable for personal injury or material damage or similar in connection with the performance of the seminar measures.

8. Final provisions

If a current or future clause in this contract is or turns out to be ineffective, invalid or unenforceable, in full or in part, this shall not affect the validity of the other clauses in this contract, provided the contract performance does not represent an unacceptable hardship for either of the parties taking into account the rulings below. The same applies if a gap is identified in the contract after its conclusion that needs to be supplemented with additional definitions. The parties agree to replace the ineffective, invalid or unenforceable clause or gap that needs to be supplemented with an effective clause that corresponds in terms of its legal and business content to the ineffective, invalid or unenforceable clause and is consistent with the overall purpose of the contract.

The place of fulfilment and place of jurisdiction are Waldkraiburg/Mühldorf am Inn, Germany.

Waldkraiburg, August 2018

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